



Centrobed

BESPOKE SPECIALIST BEDS & COTS

Amazon / Arctic / Caribbean User Manual



Warnings

Before assembly or use of the bed please read all the warnings and instructions.



Warning: This Amazon / Arctic / Caribbean Bed is to be used with the supplied charging current from the charger.



Warning: The charger must be replaced with identical one. As specified by Centrobéd.



Warning: The mains lead must be replaced with identical mains lead to the one fitted. As specified by Centrobéd.



Warning: Fuses must be replaced with the same type and rating as stated in manual.



Warning: Ensure the Amazon / Arctic / Caribbean Bed is clean and properly assembled before use.



Warning: If this equipment is modified appropriate inspection and testing must be conducted to ensure continued safe use of the equipment.



Warning: Installing and moving this bed must be done by trained personnel.



Warning: Some parts of this bed are heavy and require 2 people to handle.



Warning: Do not place items under the Amazon / Arctic / Caribbean Bed as damage to the bed may occur as the bed is lowered.



Warning: When using the Amazon / Arctic / Caribbean Bed, please ensure you are aware of the risks to people, animals and especially children etc, when moving the sections.



Warning: This Unit is battery powered. Ensure the fuses in the battery box are removed from the bed before attempting any repairs. Only qualified personnel should service and repair this unit.



Warning: This is ordinary equipment intended for indoor use only.



Warning: Do not use this equipment near explosive gases, including anaesthetics. Please note Oxygen is NOT an explosive gas.



Warning: When pressing the handset allow a minimum of 1 sec between each action. Repeated short and quick presses of the button will lead to relay damage and failure of the bed.



Warning: Damaged mains cables can cause fatal electric shocks. If found damaged, turn bed off at the mains.

Maintenance and Inspection

Users:

There are two fuses, both located on the bottom of the battery box. These are the only user serviceable parts on the bed and should be replaced with identical items as described in the manual. The bed should be checked regularly to ensure there is no damage and to make sure nothing is preventing full range of movement.

Service Personnel:

Annual service will check the condition of all of the parts of the bed. All wiring should be checked for insulation breakdown and damages. Metalwork should be checked for any signs of wear and strain. All batteries must be replaced every 3 years. Throughout the service operations all functions will be tested.

 **Warning:** The bed should be serviced once a year by trained personnel or Centrobed and a PAT electrical safety test should be done during this servicing.



Safety Warning



The bed is to be operated by a trained competent person.

1. This unit is mains and battery powered, so ensure that it is disconnected from the mains supply before cleaning or servicing. (Arctic Bed will not work if either the batteries or mains are not functioning correctly; mains and batteries cannot work without each other.
2. Crushing hazard. Make sure no person or animal goes under the bed.
3. Do not store any items under the bed, this could lead to damage to the bed and make the bed unsafe.
4. Put the beds brakes on before moving the client in or out of the bed.

Risk Assessment

A risk assessment must be carried out periodically by the prescriber (Your Occupational Therapist) before use of the bed. The prescriber must carry out this assessment based on the patients atypical anatomy in relation to the information given within this manual. Care must also be taken against entrapment of patient

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Amazon / Arctic / Caribbean

Arctic



Caribbean



Amazon



Specifications

Country of Origin	England
Name of Equipment	Amazon Turning Bed / Arctic Independent Turning Bed / Caribbean Paediatric Turning Bed
Description of Equipment	Electrical Assisted Bed
Weight of Equipment	Depends on Variation [i]
Battery Charger Input Voltage	100 - 240 V ~ [AC]
Power Supply Frequency	50/60Hz
Power Consumption	1A Peak
Power Consumption Standby	>20mA
Fuses in Bed	T3.15A + T10A
Insulation Class	II
Type	BF
Electrical Safety Standard	BS EN 60601-1
EMC Standard	BS EN 60601-1-2
Safety Standard	BS EN 60601-2-52
Specific Safety Standard	BS EN 50637
Duty Cycle	100%
Duty Cycle [per motor]	10%
Bed Voltage [i] +/- 20% depending on size and options	24V DC Nominal

Important Information

Insulation Class II means equipment is double insulated.

Type BF is the level of patient protection the equipment gives.

All details on cleaning these beds can be found on page 12

Reset Switch

Models PRE 2017 will be fitted with a reset switch. The reset switch is located to the user's right hand side and is mounted on the bed frame below the mattress, approximately in-line with bed user's shoulder. The reset switch is operated by switching the rocker-switch off and then on, thus re-setting the bed. Models Post May 2020 fitted with a push button reset switch, positioned as above.

Risk Assessment

A risk assessment must be carried out periodically by the prescriber (Your Occupational Therapist) before use of the bed. The prescriber must carry out this assessment based on the patients atypical anatomy in relation to the information given within this manual. Care must also be taken against entrapment of patient.

Using Your Bed

Before use, read all warnings and safety instructions in this manual. Caution must be taken by anybody using the bed. Take reasonable care for the health and safety of yourself and others who might be affected by what you are doing. Care must be taken to ensure the bed does not come into contact with anything around it. Do not put items under the bed as they could get damaged and damage the bed when it moves.

The handsets are low voltage devices, which uses 24V DC, has 12 buttons for controlling the sections of the bed, described below and a 4 button handset for controlling the independent leg section.

Note: This bed is battery powered, and it will include a battery charger. The charger is intended to be connected at all times - please keep it connected. If the bed's battery is allowed to become completely flat it will then take 7 days to restore or you might need the batteries replacing completely.

Note: The optional "Auto Function" disables the handset for the duration for any movement it makes.

Application

The Amazon / Caribbean Bed is a fully featured care bed, offering a range of functions. It is suitable for people who experience problems getting in and out of bed, or getting to a sitting position, and who need help turning from side to side. The bed makes it easier for carers to gain access to patients and communicate with them, it also helps to assist them with patient handling and turning. The bed can support patients in varying positions for added comfort, pressure relief or drainage. The bed has clearance* underneath which allows for patient transfer hoists and lifts. **[*Clearance can vary due to individual requirements. See variants below.]**

Environment

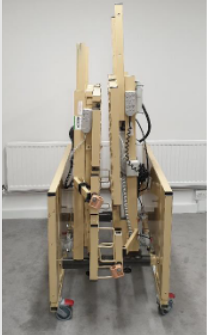
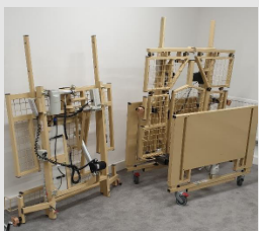
This bed is designed to be used in a residential environment (As described in BS EN 60601-2-52)

Variants

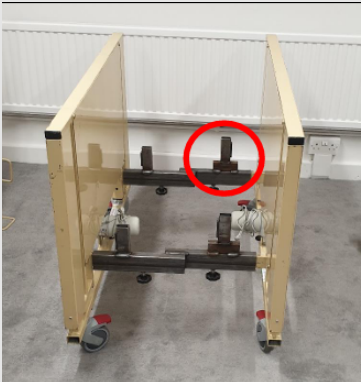
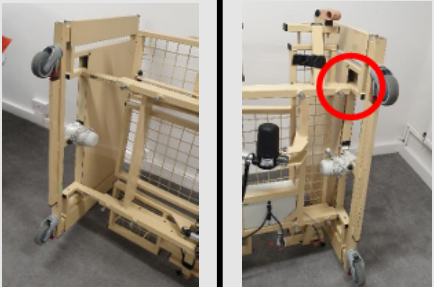
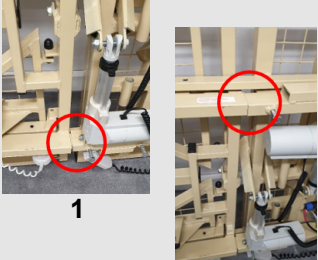
These beds can be tailored for size and starting height. These and other options can be decided on between a representative of ours and your Occupational Therapist.

The bed has a standard mattress length of 78" [1980 mm], the standard mattress platform is 16" [405 mm] from the floor, and has a lift of 16" [405 mm]. The standard widths are three-foot [36" or 915 mm], three-foot-six [42" or 1097 mm] and four-foot [48" or 1220 mm].

Installations

Instructions	Visual Representation
<i>Two people MUST assemble the Amazon / Arctic / Caribbean bed together.</i> <i>The bed will arrive supplied on its carriers except for on another specified arrangement regarding the delivery and installation of the bed.</i> <i>The bed should only be installed by trained engineers.</i>	
1. Loosen the bolts on the backrest and knee break sections of the bed.	
2. Lift the backrest piece off of the carriers.  <i>Two people are needed to do this</i>	
3. Lift the knee break piece off of the carriers.  <i>Two people are needed to do this</i>	

Installations

Instructions	Visual Representation
4. Loosen the hand wheels on the bottom of the carriers, then remove the ends from the carriers. Note: The side of the carrier with the raised post, indicates the head end of the bed. Lay the ends flat down on the floor with the 4 bars facing upwards. For future movement of the bed you should keep the carriers.	
5. Now turn the backrest and knee break onto their sides facing each other as in the corresponding image.  <i>Two people are needed to do this</i>	
6. Lift the backrest piece onto the head end and tighten the lower bolts. Then lift the knee break piece onto the foot end, and tighten the bolts.  <i>Two people are needed to do this</i>	
7. Remove any gaps where the bed joins together by pushing both sides of the bed together and tightening the bolts. <i>Image 1- INCORRECT</i> <i>Image 2- CORRECT</i>	 1 2

Installations

Instructions	Visual Representation
8. Unwrap the cables for the foot and head end motors. Next plug them into the correct labelled ports on the control box. The ports will be clearly labelled and colour coded. <i>- Plug the cable from the knee break motor into the port labelled as knee in the control box. This will be in between the foot and left ports of the control box.</i> <i>- The other three ports should have plugs in them already. This is because the side turn motors and the backrest motors are all attached to the backrest section and do not need removing when the bed is up on its carriers.</i>	
9. Now lay the bed down so it is flat on its wheels. The handset should then be attached to the right hand side of the bed as you lay in it when the bed is delivered.  <i>Two people are needed to do this</i>	
10. If you alternatively need the handset to be on your left hand side as you lay in be, then locate and unclip the MBK box where the handset is plugged into and then clip it to the plate on the other side of the bed. <i>If required the side in which you have the handset connected can be changed so suit your needs and requirements.</i>	
11. Untie the restraints from the knee break piece (x2 and from the backrest section (x1) Velcro straps are used for transit purposes. HANG ON TO THE TIES WITH THE CARRIERS	

Installations

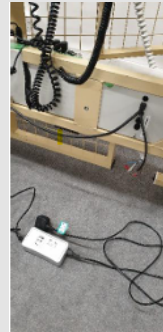
Instructions

12. Plug the charger into the socket on the bottom of the battery box. Then plug the mains lead into a surge protected mains socket.

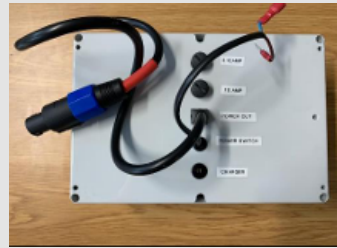


Mains power surge protector, must be used on this bed.

Visual Representation

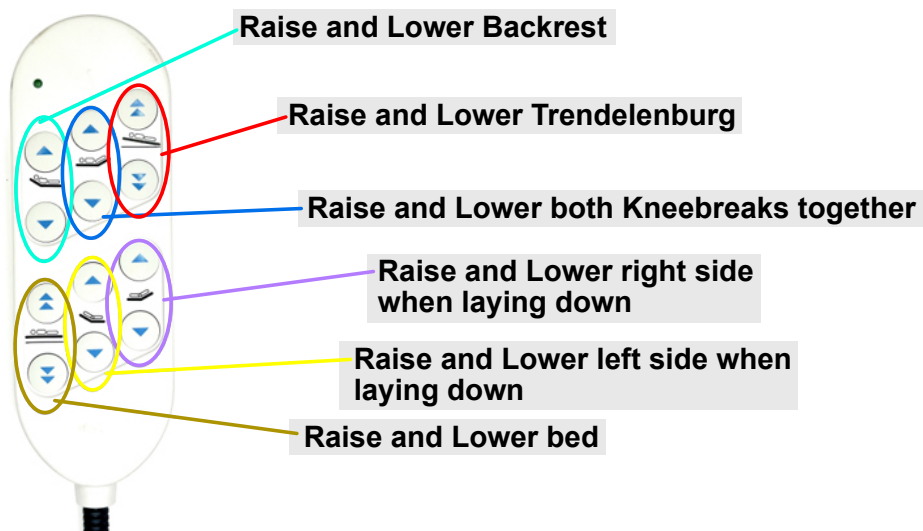
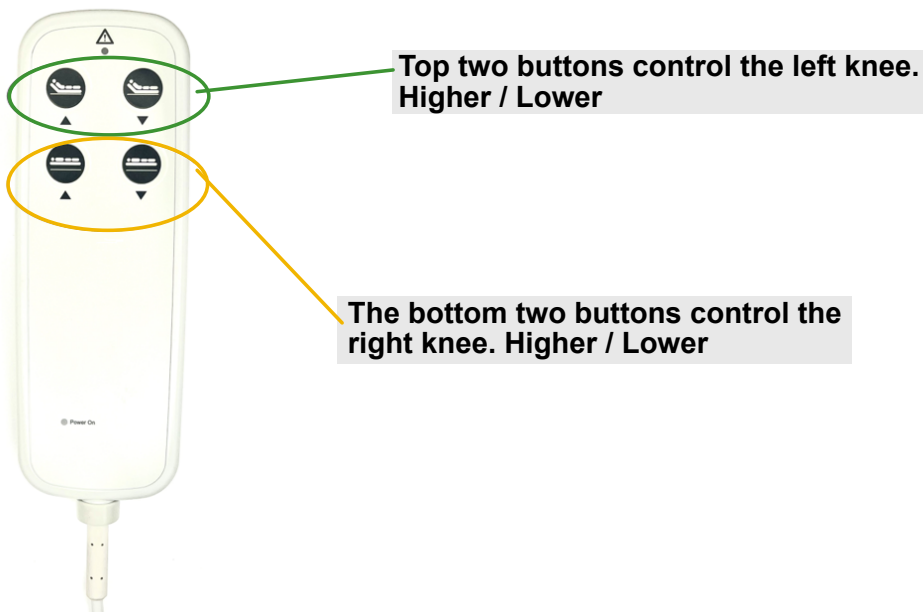


13. Fit the fuses 10A and 3.15Amp. Before fitting any mattress please make sure you fully test the functionality of the bed.



Handset Instructions

Amazon / Arctic / Caribbean Bed Handset Instructions: (Every button on the handset has its own function, all of which are labelled below.)



Please Note: Some beds might have handset variations.

Cleaning

The Amazon / Arctic / Caribbean Bed is able to be used in a variety of differing environments; this must be taken into account when figuring out the cleaning regime. You should begin cleaning starting with a damp cloth to get rid of larger deposits of dirt, and then you should disinfect everything with anti-bacterial gel or an alcohol based cleaner. This bed is intended to be recycled, cleaned, serviced and reused. Make sure it gets disconnected from the mains supply before cleaning.

Risk of Material Damage:

Unplug the power cable and store the power plug in a safe place (ie a plastic bag) to avoid contact with water, anti-bacterial gels or alcohol based cleaner. Make sure that all plugs are properly inserted into each socket, to avoid risk of plugs getting wet during cleaning process.

Ensure that none of the electrical components are showing any signs of external damages; otherwise the water, anti-bacterial gels or alcohol based cleaners used to clean the bed may damage the electrical components.

The electrical components of the bed must never be subject to a jet of water, a high pressure cleaner or any similar devices! Please only clean this bed with a moist cloth!

If you think that water or any form of moisture has got into the electrical components, immediately unplug the power pack. **DO NOT** plug it back into the socket. If you are experiencing this issue, please contact the provider of the equipment (your Occupational Therapist / District Nurse) and have the equipment looked at by a qualified electrician.

DO NOT use scouring agents, stainless steel cleaning agents, abrasive cleaning agents, scouring pads, super concentrated chemicals or any acid based cleaners. These substances can damage the surfaces.

Batteries

It is important to make sure the battery charger is plugged in all the time. If the battery charger is disconnected, the charge in the battery should last around two day, and it will take the battery six hours to fully recharge before you can use the bed again. Using the bed during the period it is charging may cause damage to the electronics of the bed.

Storage: When transporting or storing the bed remove the 10A fuse to prevent battery damage or unintended movement.

Repairs

Repairs to the equipment must be executed by, or under the guidance and supervision of, a suitable trained engineer. For arranging any repairs, please contact the provider of the equipment (your Occupational Therapist / District Nurse).

Note: If the equipment was purchased from Centrobed directly, you can contact us on details given in this manual. If another organisation gave this equipment to you, then please contact the supplier company with regards to any repairs that you need.

If the checklist is followed first, many repairs can be avoided.

The parts list below contains information about a standard bed. A lot of beds are tailored to individual needs and so they may have different parts.

Parts Available From Centrobed

Parts	Code	Description
Actuators [Motors]	594	Backrest
	593	Knee
	592/A	Side Turn 55°
	685	16" Lift
If 20" lift fitted use the actuator	744	End Motor Heavy Duty Ends
	595	12 Button
	595/A	12 Button with lockout
	5I27	Charger
	5I26	Battery Box
	5I25	Control Box [specify if HD Ends]
	742	End Motor Control Box Heavy Duty [Ends]
	LYHB	4 Button Handset
	MBK2	MBK2
	483	Batteries

Basic Fault Finding

Should your bed fail to function, please check the following:

1. Check the Charger is plugged into a 13 amp socket.
2. Check which lights if any are showing on the charger. *See Advanced Fault Finding Section 13*
3. Check connections of handset to the bed, the handset can be fitted to either the left or right hand side of the bed.
4. Ensure the bed frame is clear of any obstacles, so that all frames can lay flat to enable connections to be made.

If the bed has been privately purchased, checked and still is not working, then contact Centrobed Ltd on 01233 635353. Please ask for the Repairs Department

Advanced Fault Finding

Checklist	
NOT DOING ANYTHING The bed will not do anything no matter what buttons on the handset are pressed.	Check the bed is switched on - see Section 1
SOME FUNCTION WORK	Check the lock key is plugged in - see Section 2
	Reset the bed - see Section 3
	Check the charger - see Section 4
	Check the 10 amp fuse - see Section 5
	Check the 3.15 amp fuse - see Section 6
	Sides are not working - see Section 7
	Back and / or knee not working - see Section 8
	Up and down not working - See Section 9
	Auto functions not working - See Section 10
	Check Charger - See Section 4
	Fuses 3.15 - See Section 6
	Fuses 7.5 amp - See Section 11
WORKING SLOWLY One of the functions is working slowly and another may or may not work properly.	Check the charger - See Section 4
	Check the fuses 3.15 amp - See Section 6

Advanced Fault Finding

Section 1 - Check the bed is switched on

1. Ensure the light on the handset lights up. If the light comes on, even if the bed does nothing else, then the bed is switched on. If the light does not come on then either the battery is very flat, the fuse has blown, the bed is turned off or something is disconnected.
2. Check the charger is plugged in at the wall and connected via the plug to the bed. When you have checked the switch at the wall, make sure the mains socket is off and follow the cable towards the bed, checking for damage. If the bed is still not working try plugging the bed into a different socket.
3. Ensure that the charger has a light on it, and if there is not a light, make sure all connections are connected properly. If there is no light and everything is connected, then there is a fault with your charger.
4. Make sure the brown and blue wire are connected to each other via the bottom of the battery box.

Section 2 - Check the locking key is plugged in

Your handset may feature a locking key underneath the buttons. Ensure the key is plugged into the handset properly.

If the socket where the key plugs into is loose, it is likely that the wires have become detached, and therefore you will need to replace the handset.

Section 3 - Reset the bed

If your bed has an On - Off switch, turn the bed off, wait 20 seconds and then switch it back on again. If switching the switch does not work one way try switching it the opposite way. (i.e if you think it is on it may actually be off) If you do not have a switch, remove the 10 amp fuse [for 20 seconds]

Section 4 - Check the charger

Look at section 13 on chargers to identify the type of charger you have. Check there is a light on the charger. Make sure the charger is plugged into the wall and the socket is switched on, and then test the mains socket by plugging something else into it. When you use the bed the charger it should go into full charging mode straight away, if this is not the case check the charger is fully plugged into the bottom of the bed. [Look at the section 12] The charger has a plug at its end, which must be plugged into the socket on the bottom of the battery Box.

Section 5 - Check the 10 amp fuse

This is the fuse which protects the battery / circuitry. Locate the battery box [Look at Section 12]. On the bottom of the battery box there are two fuse holders [black knobs]. There will be a label next to these, which pinpoints the fuses.

Advanced Fault Finding

Unscrew the fuse holder next to the 10 amp label; the fuse will come out with the fuse holder cap. Now you should be able to see the element inside the fuse. If the element is missing or the glass in the middle is blackened, the fuse has blown and must be replaced. Use a continuity meter to confirm the fuse is okay.

Section 6 - Check 3.15 amp fuse [old version 2 amp]

This fuse protects the charger / battery circuitry. Locate the battery box [Look at section 12]. On the bottom of the battery box there are two fuse holders [black knobs]. There will be a label next to these, which pin points the fuses. Unscrew the fuse holder next to the 3.15 amp label; the fuse will come out with the fuse holder cap. Now you should be able to see the element inside the fuse. If the element is missing or the glass in the middle is blackened, the fuse has blown and must be replaced. Use a continuity meter to confirm the fuse is okay.

Section 7 - Sides not working

If the side are not working check that:

1. The motors are all plugged into the control box, sockets marked Left and Right.
2. The handset is fully plugged into the control box.

Section 8 - Back or knee not working

If you find your backrest or knee section of the bed is not working then you should check the following:

1. Check there is nothing stopping the side sections from lowering fully. (i.e. Objects restricting movement under the bed)
2. Ensure the motors are plugged into the control box correctly; sockets are marked Back and Knee.
3. The handset is fully plugged into the control box

Section 9 - Up and down not working

First you must ensure that the handset is plugged in. Next, figure out the type of ends you have on your bed. The two types are referred to as "Standard - 1 motor end" or "Heavy duty 2 motor ends". For either type check the handsets.

Advanced Fault Finding

Standard Ends -

This type has 1 motor end per bed. They are black or dark Brown plastic boxes located between the wheels. Check that the cables from the motors at the end of the bed are plugged into the control box [Look at section 12 to find the control box]

Heavy-duty

2 motor ends - These ends have 4 motors to lift the bed. Every corner of the bed has an alloy tube with a plastic motor casing at the bottom. This type of bed may have another handset for operating the high / low functions of the bed. Next raise the bed to its maximum height by using the up button on your handset. If this doesn't work follow the cables from each of the motors to the "4 motor control box". Ensure all cables are plugged in properly, there should be 6 cables. Two of these cables should plug into the main control box on the outer side of the bed. Check these are plugged in.

Section 10 - Auto functions not working

The most common fault with the auto functions is that the lights all come on but nothing moves. This is because the auto box is half way through a programme when the button is pressed. If you want an immediate movement reset the unit by holding the reset button down until all the lights come on. Remember the handset is disabled during auto functions. To fully reset the auto program unplug the cable from the box, wait 20 seconds and plug it into the box again. If auto function does not work at all check the bed is working and then that the bed cable is plugged in at both ends.

Pre 2009: The auto must be plugged into the socket labelled "Auto".

Post 2009: The auto must be plugged into the socket labelled "handset".

Section 11 - Fuses 7.5 amp

 **CAUTION THIS IS NOT A USER SERVICEABLE PART, PLEASE SEEK PROFESSIONAL HELP**

These fuses protect the control box / motor circuitry. If everything has been examined but one motor still does not work ensure you check the fuses inside the control box. [Look at section 12]. These are 7.5 amp ATO car style blade fuses. If one of these fuses has blown they must be replaced as a pair.

Section 12 - Finding the battery and control boxes

Underneath the backrest of the bed are two grey boxes. These are accessed easiest from the right hand [as laying] side of the bed. On the bottom of one of these boxes you will find a thick black cable [maybe a medium black cable], 2 black fuse holders and the charger socket.

Advanced Fault Finding

Section 13 - Identify your charger

There are 3 style of chargers “plug top”, “floor standing” and silver.



PLUG TOP:

Plug top chargers have a light on the bulky part that plugs into the wall and are labelled “type 9640” or “type 9641”. These are commonly made by “mascot” These chargers have a single light that changes colour depending on how much charge is needed.

Type 9640	Type 9641	
Red	Orange	Main Charge
Yellow	Yellow	Float Charge
Green	Green	No Charge - Battery Full



FLOOR STANDING:

Floor Standing charger have a mains plug and a separate box; this normally stands up on the floor. On this type there is a separate plug and a separate box that normally stands up on the floor. On this type there is a separate plug that has a lead in to a box on the floor.

Red Green

Main Charge Float
Charge

Red and Green [both on]
Flashing / Alternating

Disconnected from bed Short Circuit
or Other Error

The main charge should come on if the bed is in use or for a few seconds after the bed was in use. If the bed has not been plugged in this will be on permanently. The charger should be “float charging” the majority of the time.



SILVER:

Silver Chargers have 3 lights to indicate the charging status. There is a detachable mains lead.



LED Indication	
Green Blinking:	AC on, no battery connected
Green on (Constantly):	Battery charged completely
Yellow on (Constantly):	Charging
Yellow Blinking:	Battery 95% charged
Red on (Constantly):	Inverse Polarity

Symbols Used



Complies with European standards.
Found on the label and alongside the
serial number on the the frame of the bed.



Warning / Caution.



Maximum Patient Weight for the bed.
Label found on bed frame.



Maximum Weight for the bed.
Label found on bed frame.

Transport and Storage

The equipment must be stored at between 0°C to 50°C, 0% humidity and 800 hPa to 1060 hPa atmospheric pressure. The equipment should also only be used between 5°C and 40°C, 0% to 90% humidity and 800 hPa to 1060 hPa atmospheric pressure. **See Batteries section of manual (Page 12)**

Interference

Interference should not occur between this and any other equipment, such as televisions, radios and other electronic equipment. If you do have interference with your Amazon / Caribbean Bed, try relocating the Amazon / Caribbean Bed and / or other equipment; try to collect them on different mains circuits. Ensure you use a mains power surge protector all the time.

Recycling

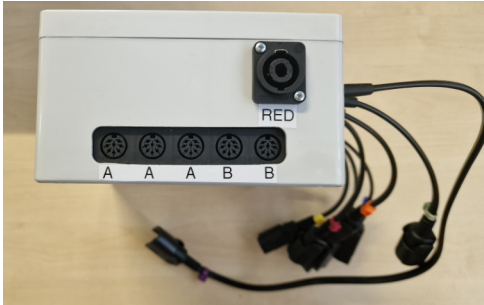
This equipment contains batteries, which should be removed and disposed of in line with the current local regulations. Other parts like electronics should also be recycled when you want to dispose of your bed. Otherwise the equipment may also be returned to Centrobéd for Environmental recycling.

Accessories - Auto Box

The auto function “Auto Box” has four buttons, a plug and a cable. Its purpose is to move the bed without constant human intervention, usually through the night hours.



CAUTION - DO NOT connect the Auto Box to any of the sockets on the long side of the control box, underneath the bed, this could cause severe damage to the bed and the Auto Box equipment.



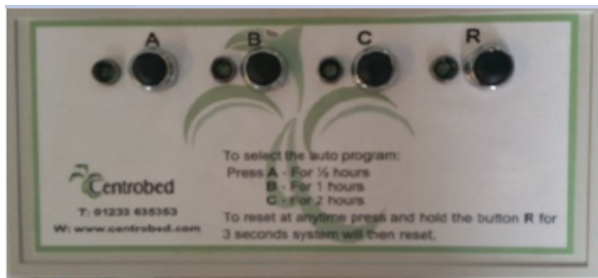
Fitting

The cable of the Auto Box must be connected to a handset socket on the control box which will be labelled “Handset” or B. The control box can be located underneath the bed. When the auto is fitted, press the button relating to the required time period between movements. The position will be maintained for the period selected i.e. 30 minutes

Before you use the Auto Box please ensure both sides are completely flat, to do this use the 12 button handset.



Accessories - Auto Box



A-C Buttons (from left)

These are used to start or continue the sequence of movements. They are marked with a time period as follows: A- ½ hour, B- 1 hour, C- 2 hours. These are the time lengths between movements. When these buttons are pressed, the light on the button will remain on to indicate the period, which has been selected.

Briefly pressing A, B or C while a program is running will advance to the next step.

Reset - R Button

This button is used in order to stop and reset the auto box. During the time the auto box is running a program, the reset button can be pressed (briefly) for the purpose of pausing the program in the current position. While unit is paused, another time period can be selected, which will carry on from that point in the program.

Full Auto Reset

The reset button, if held for 5 seconds, lowers both sides of the bed and sequentially will fully reset the system. The light on the reset button will stay on while the auto box does this. This sets the program back to the beginning, meaning it will start with the left side up first next time a program is selected. Once a full reset has been performed you will need to select the correct program to start the Auto running again.

Full Bed Reset

In some circumstances the bed will be reset, if so press and hold the single reset button mounted on the bed. If you do not have or can not find a bed reset button then unplug the auto box from control box for 30 seconds, then plug back in again.



Autobox lead becomes loose or disconnected

If the lead from the auto box comes out of the control box the lead must be pushed in firmly and a bed reset must be performed or it will effect the function of the auto box.



Bed Handset

If for any reason you need to use the handset on the bed you will need to turn auto off by pressing the R (reset button). To use the auto again press the required program time by pressing A, B or C

Accessories - Bed Rails

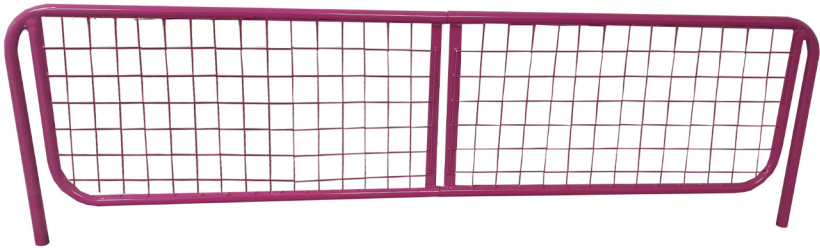
Chrome Bed Rails

We offer a range of chrome effect bed rails to fit onto our beds. They are fully collapsible and come in various sizes ranging from standard to extended height and length. We also offer bespoke wooden bed sides, with doors, macrolon panels or hinged fold down sides.



Spencer - Children's Bed Rails

The unique design of the Spencer bed rails conform to the strict requirements for children. All gaps are below 60 cm. Fitting snugly to the Quoddy bed, the Spencer bed rails do not extend reducing the risk of being misused without bumpers. Bed packages are available to upgrade the Spencer bed rails when the Quoddy is also extended.



The colour, sizes and design of the our Bed Rails may vary from the pictures shown, and will be confirmed at the time of ordering.

Contact Information



Tel: 01233 635351

E: hire@kihto.com

W: www.kihto.com

Tel: 01233 635353

E: info@centrobed.com

W: www.centrobed.com