



Manual Wheelchair

User Manual

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1. Introduction

Ultimate Healthcare offers lightweight manual wheelchairs for convenient indoor and outdoor use.

As long as the wheelchair is maintained and operated in accordance with this User Manual, it should last for many years, and provide you with freedom and independence.

All users and attendants should read this User Manual thoroughly before using this wheelchair. If you have any doubts about warnings or instructions, ask your dealer for an explanation. If, at any time, you feel you may not be able to control the wheelchair safely, do not use it, but consult your dealer for a solution.

If you think the wheelchair may be damaged, do not use it but contact your dealer for advice.

We suggest that you keep this User Manual in a safe place. It contains essential information on the operation of the wheelchair.



Caution: Ultimate Healthcare shall not be liable for any damage or injury caused by failure to follow the proper instructions as described in this User Manual.



Caution: Before using the wheelchair all users must familiarise themselves thoroughly with the various parts and functions as detailed in this User Manual.

This User Manual has been drawn up using information available at the time of printing with regard to the design and operation of the wheelchair.

We reserve the right to make changes due to technical improvements.



Within this User Manual there are important safety notices. They are clearly marked with the sign (left). Make sure that you understand all these notices. If you have any doubt, contact your dealer

Note: Ultimate Healthcare reserves the right to modify the information in this User Manual at any time. The information in this User Manual may vary slightly with respect to the basic design of the product

2. Intended Use

The wheelchair is designed for use by adults who require a robust, light and transportable selfpropelled / transit wheelchair. This wheelchair has been designed for use – both indoors and out - on flat, even surfaces. .

The Ultimate Healthcare wheelchair has, in its standard self-propelled or transit format (370mm – 580mm seat widths), been designed to accommodate users who weigh up to a maximum of 150kg (24 stone), have all limbs intact and have sufficient upper body strength to maintain a safe position within the wheelchair without the addition of supporting aids.

Adaptations from the standard Ultimate Healthcare wheelchair format are available to accommodate users who do not meet the above criteria; these will only be considered after a suitable risk assessment has been carried out by the product prescriber. When prescribing wheelchairs for use by full or partial amputees (above or below knee, single or double) it is important to recognise that lower limb amputation will affect the sitting centre of balance of the wheelchair. The impossibility of generalising the individual ability of a wheelchair user means it is imperative that the product prescriber carries out a full stability evaluation to ensure that the user is safe in the use of the wheelchair and the risk of the wheelchair tipping is minimised.

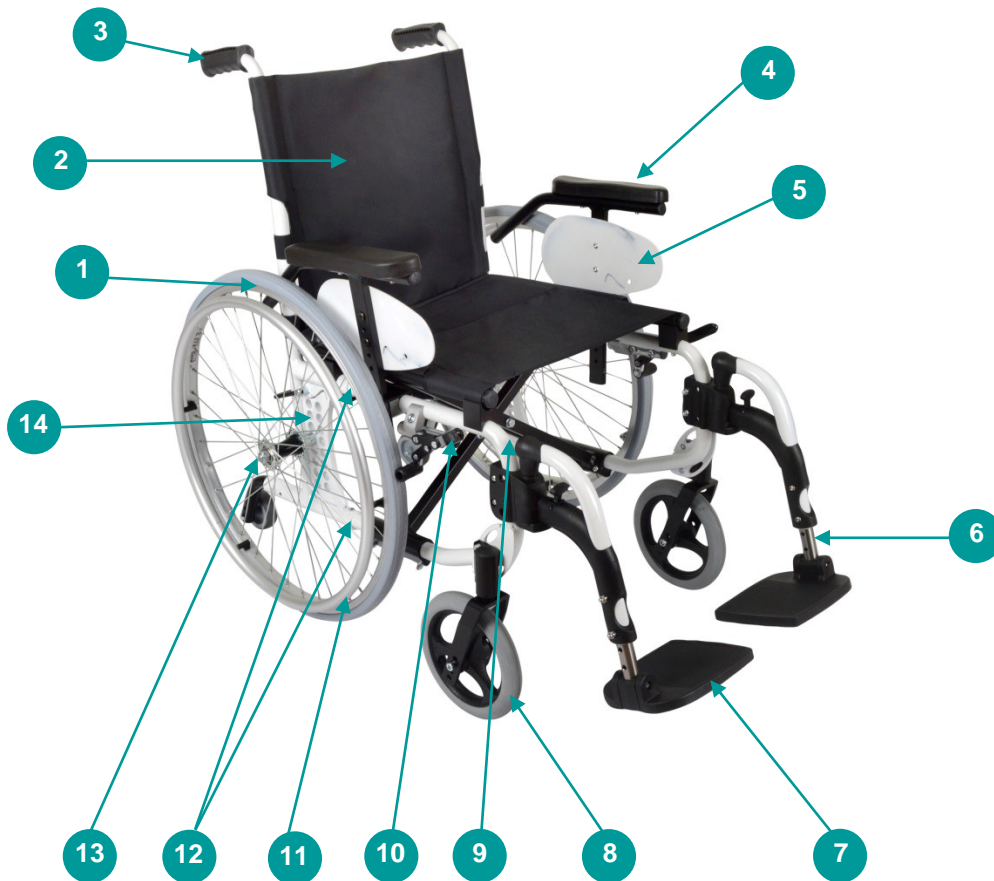
The wheelchair should only be used in accordance with the safety advice given within this User Manual. Failure to follow the recommended advice within this User Manual could lead to personal injury.

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3. Product Description

The Impulse folding wheelchair can be fitted with either self-propelling 24" diameter wheels or with transit 12" diameter wheels. The standard configuration is shown in the figure below, which identifies key components.

The Impulse folding wheelchair can have various depth adjustments ranging from 400mm to 500mm and also has a multi-hole fixation for the rear 24" diameter wheel to achieve various seat heights.



- | | |
|--------------------------------------|--------------------------------|
| (1) 24" wheel with spokes | (8) Front castor |
| (2) Padded nylon upholstery backrest | (9) Safety release for armrest |
| (3) Push handle | (10) Manual brake |
| (4) Arm pad | (11) Hand rim |
| (5) Height adjustable armrest | (12) Depth adjustment screws |
| (6) 80° detachable leg rest hangar | (13) Quick release axle |
| (7) Flip-up footrest | (14) Multi-axle adjustment |

4. Wheelchair Safety

Before operating the wheelchair, you should be aware that under certain circumstances, it could become unstable and tip over. The wheelchair has been designed to operate on paved, even surfaces and should not be used on rough terrain.



Warning: Read this before using the wheelchair! Failure to do so may cause damage to you, a third party or the wheelchair.

- **Before you set out**, do check the weather forecast. We suggest you make sure you are wearing suitable clothing, whether your journey is long or short.
- **If you are taking medication, or have weakness in your hands or arms**, check with your doctor or physician that your ability to control the wheelchair will not be impaired by medication or infirmity.
- **Do not drink alcohol and use this wheelchair.**
- **Only use the wheelchair for the purpose it is intended.** Try not to drive through water or on slippery surfaces. Do not use the wheelchair to transport more than one person. Do not carry excess weight on the wheelchair.
- **Wear gloves.** To aid the control of the wheelchair, wear gloves. Make sure they provide you with a good grip on the hand rim and that they are in good condition.
- **Before getting into the wheelchair**, check that both brakes are firmly on and that the wheelchair does not move.
- **Check armrests and backrest for security.**
- **When in the wheelchair place your feet firmly on the footrests and make sure they are secure.**
- **Make sure the way ahead is clear** and that you are not on a steep hill.
- **Release the brakes and practice going forwards, backwards and turning.**

4.1 Stability

To ensure that the wheelchair remains stable and is manipulated correctly, you must always maintain good equilibrium. Many actions cause the user of a wheelchair to reach out, lean over or move about within the wheelchair and outside it. These actions will change your centre of gravity and weight distribution of the wheelchair. The wheelchair has been designed to remain stable for normal everyday use if it is used correctly taking the precautions recommended in this User Manual.

4.2 Weight limit

The maximum user weight limit is 150kg / 24 stone for the Ultimate Healthcare chairs with seat widths of 370mm - 580mm.

The wheelchair user's degree of activity is important. For example, a very active user weighing 75kg may subject the wheelchair to more stress than a less active user weighing 115kg. We recommend very active wheelchair users to choose an appropriate design of wheelchair.

The addition of a cushion will alter the centre of gravity and adversely affect the stability of the wheelchair.

4.3 Brakes

There are two parking brakes; one on each rear wheel. They should both be applied when the wheelchair is at a standstill. As the brakes are applied to the tyres, the tyres should be properly inflated and undamaged. Braking when the tyres are wet or muddy may not be so effective. If the tyres are wet or muddy, please take care to ensure that the brakes can hold the wheelchair in position.

4.4 Transferring in and out of the wheelchair

When getting on the wheelchair, make sure that it is on level ground and the brakes are applied on both wheels. Before getting off, always park on level ground, engage both brakes and ensure that the ground is not slippery before leaving your wheelchair. If in any doubt, get assistance.

When getting on or off the wheelchair, always ensure that the footrests are raised so that you can stand firmly on the ground and not on the footrests. Standing on the footrests could lead to the wheelchair tipping forwards.

4.4.1 Side transfer

This may be done without assistance provided you are sufficiently mobile and have a strong enough torso.

Move the wheelchair as close as possible to the seat you are transferring from. Apply brakes. Flip-up both footrests and push or remove the leg rest hangers to help assist your transfer. Never try to support yourself on the footrests as this could lead to the wheelchair tipping forwards.

4.4.2 Front transfer

If you are able to stand up and support your upper body then you should be able to transfer forward to another seat.

Lock both brakes and make sure the castors are facing in a forward position. Flip up the footrests, then edge back towards the chair until you can feel the seat on the back of your leg. Firmly grip the armrest and gently lower yourself into the wheelchair. Adjust into a comfortable position then flip down the footrests.

4.5 Kerbs and obstacles

Try to avoid kerbs and obstacles. Never ride up or down kerbs or obstructions unless you are confident of negotiating them safely. Always tackle obstacles head on. If you are unsure about your ability to tackle a kerb, get help. Always lean forward when going up a kerb.

4.5.1 Ascending a step

To climb a step in the front position, the career must position the wheelchair in front of the step. The wheelchair must be tilted as described below until the front wheel reaches the step. Then push the wheelchair on the step until the rear wheels reach it and, finally, pull the wheelchair upwards until the rear wheels are on the step.

Note: If anti-tip device is on, there is a free space of 3 cm for recline the wheelchair. So this free space only correspond a maximum free inclination of 4° degrees.



To climb a step in the rear position, the career must position the wheelchair so that the rear wheels are against the step and he must be on the step itself. The wheelchair must be tilted as described below and pull it on the step. Finally, you should lower your wheelchair making sure you do so when the front wheels are already far enough off the step.

Note: With an anti-tip device on, there is a risk of damage the anti-tip when pulling the wheelchair up and/or leaning against the step.

4.5.2 Descending a step

Position the rear wheels close to the edge of the step, carefully tilt the wheelchair backwards as described below. Gently lower the wheelchair over the step and return to an upright position.



4.6 Hills and slopes

4.6.1 Going uphill

Lean forward when going up. Before you start to ascend a slope, be sure you have enough strength and energy to climb it. Try not to stop or turn the wheelchair around. If you are not comfortable about tackling a gradient, consider an alternative route or get help.

4.6.2 Going downhill

Lean back in the seat when you are going down hills and slopes. Never start going down a slope if you think you might lose control, and always keep speed low. If you are not comfortable about tackling a gradient, consider an alternative route or get help.

4.7 How to tilt the wheelchair to negotiate an Obstacle

Tilting or reclining the wheelchair should always be performed with the help of a carer. He should be aware of how to tilt the wheelchair correctly and have sufficient strength and ability to do so safely.

To recline or tilt the wheelchair, you must hold the wheelchair by the handles and advise the user of the movement that will take place so that he takes the necessary precautions for his safety. Next, place your foot on the tail tube and press it, whilst gently pushing downwards on the handles to recline the wheelchair. In this way, you can easily overcome an obstacle. The carer should lower the wheelchair slowly and gradually, holding it firmly in order to avoid a heavy impact on the ground.

Attention: Do not lower the wheelchair quickly as it may injure the user of the wheelchair.

5. General Warnings



The operation of wheelchairs can endanger the life of the user or third parties. Any users should **always** be fully capable of operating this wheelchair safely.



Sitting for long periods may increase the chance of thrombosis or pressure sores. Users prone to such conditions are advised to take medical advice.



These wheelchairs have been designed and tested for users up to the maximum weight recorded in the technical specification. This weight should never be exceeded.



Passengers, even children, should never be carried.



Always apply brakes and test effectiveness before getting in and out of the wheelchair.



Damage. Before setting off, check the wheelchair for damage, particularly anything which might affect the wheels or brakes.



Correct assembly. Before using, check the wheelchair is correctly assembled, the wheels and armrests are properly attached, and the backrest is secure.



Footrests. Before you move, always put the footrests down. Make sure they are secure, and place your feet on them.



Seat Belt. It is advisable to use your seatbelt whenever you use the wheelchair.

Slopes. On steep slopes, the wheelchair could topple over. Always try and avoid crossing a slope. If you have to cross a slope, take great care to avoid tipping. Never negotiate a slope unless you are



quite sure that you can control the wheelchair on the steepest part of the gradient. Do not use your wheelchair on slippery or icy slopes.

Never back down a slope, as your wheelchair could easily tip over backwards. If you are not comfortable with the hill gradient, consider an alternative route or get assistance to help you negotiate the slope.



Kerbs. You should try and avoid going up and down kerbs, as this may cause the wheelchair to topple. Use access ramps wherever possible. To negotiate a kerb on your own requires considerable skill; get assistance if you have any doubts. If you have to climb or descend a low kerb, always tackle it straight on.



Speed. Do not allow your speed to become excessive; you might find it difficult to stop. Turning sharply at speed may cause the wheelchair to topple over. Obstacles could also topple the wheelchair if taken at speed.



Braking when on the move. To brake when on the move, always use the hand rims. Handbrakes are not intended to be used when on the move, except in a dire emergency.



Stopping. Slow the wheelchair down using the hand rims. Once stopped, apply both the hand brakes to bring the chair to a halt.



Leaning over. Do not lean sideways or backwards, as this could cause the wheelchair to topple.



Escalators. Never try to use this wheelchair on an escalator, as this could cause severe injury.



Roads. Wheelchairs are not for use on roads, apart from crossing roads at designated places.

6. Operation and Adjustments

This wheelchair has a number of quick release components and the wheelchair frame is easily foldable to facilitate a light carry weight and minimise storage space.

6.1 Opening the wheelchair



Warning: Pinching or crushing. Be careful to avoid being pinched or having your hands crushed when folding or unfolding the wheelchair, or when lifting or handling parts. Take care to avoid the cross structure under the seat, getting your hand pinched as you lower the armrests.

Press down with the palm of the hand on the seat tubes until the wheelchair has completely opened. Now snap the seat tubing into position in the seat saddle. This can be facilitated by slightly tipping the wheelchair, as this means that the weight is taken off one of the rear wheels.



Make sure that the fold down back canes have fully clicked into place.

6.2 Folding the wheelchair

The wheelchair has been designed with an easy fold mechanism. To fold the chair, ensure that the leg rests are locked in position and that the footrests are flipped up.

Remove the quick release components if required. Pull up in the centre of seat canvas and the wheelchair will naturally fold up.

6.3 Adjusting depth

A unique feature of the Impulse wheelchair is the ability to adjust the depth from 400mm to 500mm all within one frame. To achieve this movement you simply remove the nut and screw from both the rear of the frame where you can see the tube in tube option (*figure 1*). With the nuts and screws removed you can adjust the chair to your desired depth (*figure 2*). Once this is achieved replace the screw and nuts through the pre-drilled tubes and tighten. Once you have extended the depth of the chair you can now adjust the back canvas which now is extended to be part of the seat canvas.



Figure 1: Remove nut and screw

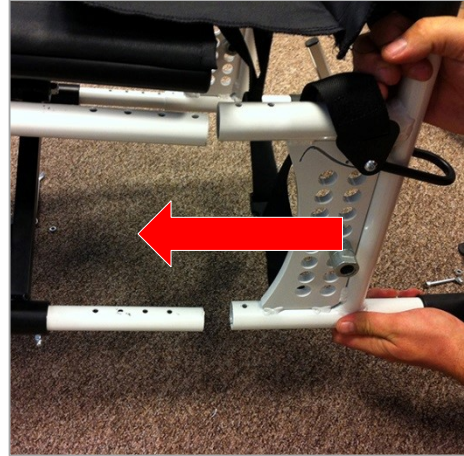


Figure 2: Adjust chair to desired depth

6.4 Wheelchair propulsion

6.4.1 Self-propelling wheelchair

Self-propelling wheelchair propulsion is achieved through the use of the hand rims mounted on the wheels. By gripping the hand rims and pushing or pulling round the hand rim, the wheelchair can be propelled either forward or backward.

6.4.2 Transit wheelchair

The wheelchair should be propelled forward and backward by an attendant using the profiled grip handles.

Make sure the attendant has sufficient strength to guide the wheelchair down slopes over rough terrain, or to negotiate over kerbs or obstacles.

6.5 Folding backrest

The wheelchair has a half fold back mechanism which has been designed so that the wheelchair will fit in to small spaces by reducing the wheelchair height.

To fold the back, push in the black lever (*figure 3*), then pull the push handle down (*figure 4*). Repeat for the other side. Please note, the Impulse wheelchair also has a straight back tube option



Figure 3: Push in black lever



Figure 4: Fold down by pulling on handles

6.6 Leg rests

The leg rests of the wheelchair can swing out as required and also each leg rest assembly can be easily removed from the wheelchair.

6.6.1 Leg rest adjustment

To release the leg rest, pull the release latch (*figure 5*) away from the frame and rotate the leg rest outward (*figure 6*). Repeat sequence for the other leg rest as required.



Figure 5: Pull release latch



Figure 6: Swing leg rest out

6.6.2 Leg rest removal

With the leg rest in the swing out position ensure the red lever is pulled back (*figure 7*). The leg rest assembly can then be lifted off (*figure 8*).



Figure 7: Pull back release lever



Figure 8: Lift leg rest up to remove

6.7 Footrest adjustment

To release the leg rest, pull the release latch (*figure 9*) away from the frame and rotate the leg rest outward (*figure 10*). Now remove the leg rest from the frame of the chair. To adjust the height of the leg rest you simply loosen the 4mm Allen bolts and slide the tube to your desired height. When this is achieved tighten the bolts and refit leg rest to the frame of the chair. Repeat sequence for the other leg rest as required.



Figure 9: Move footrest assembly



Figure 10: Flip up footrest

6.8 Height adjustable armrests

The wheelchair is fitted with height adjustable armrests which can be removed to enable side transfers. To remove the armrest, lift the armrest up (*figure 11*) and then press the pin and the bottom of the T-bar (*figure 12*) and lift gently to remove the armrest. To return the armrest to its normal position line the T-bar up with the mounting block, press the pin at the bottom of the T-bar and gently push down whilst releasing the pin. Now your armrest is now fitted back to its original position.

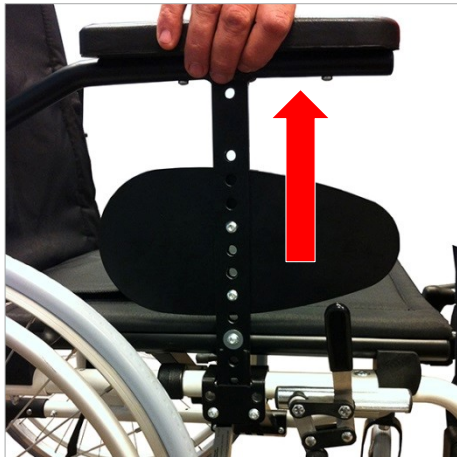


Figure 11: Lift armrest up

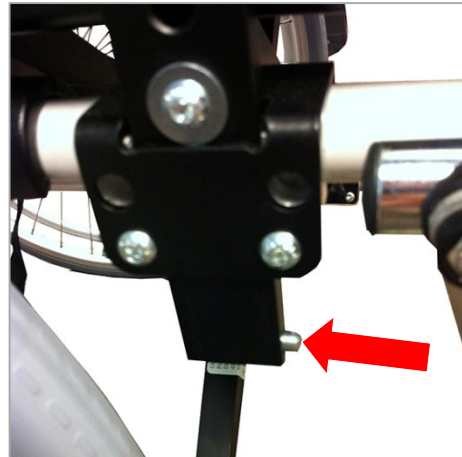


Figure 12: Press the pin

6.9 Brakes

There are two parking brakes; one on each rear wheel. They should both be applied when the wheelchair is at standstill. Because the brakes are applied to the tyres, the tyres should be properly inflated and undamaged. Braking when the tyres are wet or muddy may not be so effective, so try not to get the tyres wet and muddy. If the tyres are wet and muddy, take care to ensure the brakes can hold the wheelchair in position when getting off or on. These handbrakes are not for use once the wheelchair is moving.

To apply the wheel lock simply push the operating lever forwards (figure 13) until you feel it go over centre and the grip bar grips the tyre (figure 14).



Figure 13: Push lever to apply brakes



Figure 14: Push lever until it grips the tyre

7. Transportation

7.1 Transportation of your wheelchair in vehicles

This wheelchair has been crash tested in its standard configuration for safety in collisions according to ISO 7176-19. However due to safety risks Ultimate Healthcare recommends that wheelchair users should transfer to the seat of the vehicle and use the installed restraint system of the vehicle whenever feasible.

Should a user need to be transported in the wheelchair within a vehicle it should be in vehicles specifically adapted for this purpose and the wheelchair must be securely fastened in the vehicle. Please speak to your dealer for appropriate methods.

Test Item: Impulse (16 kg) **Test:**
ISO 7176/19 Wheelchair
Millbrook Test No: S12962

7.2 Dismantling your wheelchair for transportation



Warning: Dismantling the wheelchair involves lifting and handling some heavy parts. Component weights are in the technical specification. The Ultimate Healthcare wheelchair has been designed to be easily dismantled and stowed in a car. Contact your dealer for advice on how best to transport the wheelchair in your vehicle.



Warning: Pinching or crushing. Be careful to avoid being pinched or having your hands crushed when folding or unfolding the wheelchair, or when lifting or handling parts. Take care to avoid the cross structure under the seat, getting your hand pinched as you lower the armrests.

To transport the wheelchair, you will need to fold it. Follow these instructions. Get help if you are uncertain about being able to lift the components.

- Remove each leg rest assembly by pulling back the lever and lifting it off the chassis.
- Remove the seat cushion by lifting it off the seat (*if fitted*).
- Lift from the seat canvas and the chair with collapse into a folded position.
- To fold the backrest for car transportation, press down on the two small levers at the back of the wheelchair while pulling back on the push handles.
- To remove the self-propelled wheels, firstly make sure the brakes are released. Push the centre pin and gently pull the whole wheel towards you. When refitting press the centre pin and push the pin through the frame with the wheel connected. Once fitted release the pin and pull the wheel towards you to check pin is in the correct position.
- The wheelchair can now be lifted. Please take care when lifting and seek assistance if required.
- The wheelchair will fit standing upright in most hatchback cars or, alternatively, it can be laid on its side in the boot of the car.

8. User Care and Cleaning

In spite of the simplicity of a manual wheelchair, it is important for safety that you carry out the following checks:

Daily or before use:

- Visually check the wheelchair for damage.
- Visually check the tyres, spokes and wheels for damage.
- Check that the leg rests are securely attached to the chassis.
- Check that the back rest is upright and both catches are locked.
- Check armrests are secure
- Check that, once applied, the parking brakes prevent the wheelchair moving and remain locked.

In addition to the maintenance checks, general cleaning of both the frame and upholstery should be undertaken.

To maintain its appearance the upholstery should be cleaned regularly. Light soiling can be removed by sponging with a mild detergent and warm water, wiping in the direction of the texture. Rinse off with clean water before allowing to dry. If dirt is ingrained, the surface should be scrubbed with a soft brush.

The frame should be cleaned regularly with a non-abrasive cleaner followed by polishing with a nonabrasive automotive wax. Always dry the wheelchair, especially the rims, before using it

9. Servicing and Maintenance

The wheelchair should require very little maintenance; however we recommend that a competent engineer services the wheelchair annually. No adjustments should be made by the user. Should adjustments be necessary, contact your dealer.

Regular maintenance allows the identification and replacement of defective and worn parts, which improves the daily operation of the wheelchair.

When the wheelchair is due for its service, make sure you report any concerns you have. Some points to look out for are as follows:

- Are there any strange noises coming from the wheels, or does the frame creak when going over uneven ground?
- Are the brakes effective and easy to operate?
- Are the wheels difficult to remove or replace?
- Are the tyres, spokes or wheels damaged?
- Does the wheelchair fold up easily?
- Has anything come loose?
- Are there any signs of damage or cracking?

On completion of the service, always test the wheelchair before the engineer leaves, and make sure you are satisfied with the work carried out.

9.1 Regular inspection checklist

The following table shows the regular inspections that must be performed to ensure the safe and efficient continued use of the wheelchair:

	On Delivery	Weekly	Monthly
General			
• Does the wheelchair move in a straight line?	✓	✓	
Manual Brakes			
• Does the manual brake touch the tyre whilst moving?	✓	✓	
• Are the brakes easy to operate?	✓	✓	✓
Frame Work			
• Examine and check frame work is not worn or bent	✓		✓
Side Skirts / Armrests			
• Check that all fixings are in position and tightened	✓		✓
Arm Pads / Foam			
• Check armrests for any damage or loose screws	✓	✓	
Seat and Back Upholstery			
• Check the general condition	✓		✓
Castors			
• Check the axle to ensure that it's correctly tightened, by turning the castor. The castor should have no resistance and stop gradually.	✓	✓	
Fork / Tube			
• Check all the fittings are in place	✓	✓	
Tyres			
• Check the solid tyres have no damage and have a smooth running surface	✓		✓

10. Disposal



Contact your dealer for advice before you consider disposing of your wheelchair. They will be aware of the environmental regulations in force at the time, and will assist you to meet the applicable environmental legislation.

11. Technical Specification

Seat width:	370mm (14.56")	400mm (15.74")	430mm (16.92")	460mm (18.11")	500mm (19.68")	540mm (21.5")	580mm 22.8"
Seat depth:	400mm / 425mm / 450mm / 475mm / 500mm						
Seat height:	425mm / 450mm / 475mm / 500mm						
Backrest height:	450-500mm						
Armrest height:	180-225mm						
Leg rest length:	410-510mm						
Seat angle:	0° / 2° / 4° / 6° / 8°						
Backrest angle:	7°						
Leg rest angle:	70° / 80° / 90°						
Overall width:	560mm	590mm	620mm	650mm	690mm	730mm	770mm
Overall height:	905mm						
Overall length:	1000mm						
Transport width:	325mm						
Product weight:	15.2kg						
Transport weight:	8.5kg						
Max user weight:	150kg / 24 stone						
Stability	18% (10°)						

12. Guarantee and Warranty

One year limited warranty

Ultimate Healthcare Limited ("Ultimate Healthcare") warrants its products against defects in material and workmanship for a period of one year, providing the products are properly assembled, operated and maintained in accordance with the wheelchairs owner's manual.

The limited warranty is limited to the original purchaser. This limited warranty commences on the date of the original retail purchase or original use, whichever occurs first, providing the warranty card is fully and correctly filled out and returned to Ultimate Healthcare's customer service department within 15 days from the receipt of the product. If a defective part appears within the stated limited warranty period, and the purchaser has given Ultimate Healthcare immediate notice, the company will repair the part or, at its discretion, replace the part with a similar part. No allowance will be made for repairs to any equipment without the express written or verbal approval of Ultimate Healthcare. Any description, specifications, samples, models, bulletins or similar materials used in connection with the sale of Ultimate Healthcare's products are for the sole purpose of identifying the equipment and are not to be construed as expressed warranties. This limited warranty applies only to the original purchaser of the equipment and is not transferable. Ultimate Healthcare shall not be liable for special, indirect or consequential damage. Ultimate Healthcare's liability on any claim of any kind, including negligence for any loss or damage arising out of, connected to, or resulting from the order of the performance thereof, the design, manufacture, sale, delivery, resale, direction and instruction, inspection, repair or use of any equipment covered by, or furnished by, under this order, shall in no case exceed the price paid by the purchaser for the equipment. This limited warranty does not cover normal maintenance service, or periodic adjustments necessitated by use of wear. Under no circumstances will charges for labour, consequential damage or repair expense be allowed after 30 days from receipt of product.

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