# Guide to Product Care and Use DME Products

*Important:* These guidelines should be read fully before product is put in service. Store Guide in safe place for future reference. Manufacturer and EU information located on back of Guide.

## Risk Assessment

The risk of patients developing pressure related injury due to immobility can be minimized by the correct use of ACTION Pads in combination with good nursing practices, like regular repositioning of an immobilized patient. A patient's predisposition to this type of injury is based on many factors including general health, vascular health, existing diabetic condition, age, weight, medication, etc. Consult your physician, physical or occupational therapist or medical advisor for personal risk assessment.

All covers meet the "Ignitability with Cigarette" portion of ISO 7176-16:1997 and California Technical Bulletin 133 (Cal TB133). Only the Economy Style Cover fully meets ISO 7176-16:1997.

The transfer bench pad should NEVER be used in the bath tub, on the bottom or as a pillow. The low shear surface of the pad may cause serious injury from falls.

## **ACTION Wheelchair Pads**

## PRIOR TO INITIAL USE

- Remove pad from packaging
- Fully read this Care and Use Guide
- Clean pad before initial use (See "Cleaning")

## **BASIC CARE**

- Use and store pads in a flat unfolded position. Larger pads may be stored rolled for greater convenience
- Avoid contact with any sharp objects or pointed edges that may tear or puncture pad
- Do not carry or pick pads up by corners or edges
- Transport pads in a rolled or draped position to prevent stretching or tearing of outer film surface
- When not in use, pad should be stored in a dry area, out of direct sunlight in a flat, unfolded position. Larger pads may be rolled for greater convenience
- Store pads away from sharp objects and pointed edges to prevent tears and punctures

## **ACTION Bed Pads**

## PRIOR TO INITIAL USE

- Remove pad from packaging
- Fully read this Care and Use Guide
- Clean pad before initial use (See "Cleaning")

# BASIC CARE

- Avoid exposure to direct sunlight
- Avoid contact with any sharp objects or pointed edges that may tear or puncture pad
- Use and store pads in a rolled or flat, unfolded position
- Do not carry or pick up pads by corners or edges
- To transport pads, roll end to end and carry pads as if cradling to prevent stretching or tearing of outer film surface
- Recommended that user lie directly on the bed pad for optimum results
- Perspiring patients should use a 100% cotton, unstarched, flannel-type sheet
- Fit sheet loosely over pad. Smooth out all wrinkles or folds in the sheet before use
- · Pads equipped with anchoring hitches should be securely fastened to bed with hook and loop attachments before use

## **ACTION Accessories**

## PRIOR TO INITIAL USE

• Same preparation as for ACTION Wheelchair Pads

## Transfer Bench Pad

- 1) Rotate pad to position cut-away as needed to expose front corner of bench
- Independent transfers must be performed only by those trained and consulted by a therapist or professional
- Place hand at cut-away to allow direct contact to surface of transfer bench eliminating risk of slipping on surface of pad
- 4) Close shower curtain, raise outside edge of pad and place directly atop curtain

## **BASIC CARE**

- See General Product Guidelines
- Look for cracks in plastic base before use
- · Avoid use and contact Qualified Rehab Technician immediately if armrest is not firmly in place
- If there are cuts in the film, follow guidelines listed under "Repair"
- The transfer bench pad is NOT intended for use in the bottom of bathtub

#### Covers

- Do not remove sealed film bags encasing wheelchair cushions that combine foam and Akton polymer
- Knit covers are machine washable in cold (50°F; 19°C). See cover label for drying instructions
- Always use caution when removing knit covers from pads. Keep film corners and edges away from the cover zipper
- Incontinent covers with hook and loop closures are removable and cleanable
- Wash incontinent covers in warm (103°F, 40°C), soapy water or clean with a 1:10 mixed solution of bleach\* and water
- ALWAYS THOROUGHLY rinse and dry covers before refitting to pad to help eliminate the possibility of skin irritation due to cleaning solution residue
- Incontinent covers should be air or towel dried inside and out before refitting to the pad

# Cleaning

- Carefully remove knit covers before cleaning wheelchair pads. Keep film corners and edges away from the zipper
- Recommended use of a 1:10 solution of bleach\* and water to clean bed or wheelchair pad. May also use any
  conventional hospital approved topical equipment cleaners and disinfectants that do not contain alcohol
- Thoroughly clean pad with solution
- ALWAYS THOROUGHLY rinse pads with clear water before placing user on pad or refitting cover to pad to help eliminate the possibility of skin irritation due to cleaning solution residue
- DO NOT use alcohol to clean pads, as it may cause hardening or discoloration of surface
- Autoclaving and Gas Sterilization NOT recommended

# Repair/Resurfacing

- Manufacturer offers Repair Kits in two styles:
  - 1) KIT002: 4" x 4" (10.2 x 10.2 cm) Resurfacing Kit
  - 2) KIT003: 4" x 36" (10.2 x 91.4" cm) Resurfacing Kit
- Area to be repaired must be clean and dry before applying repair tape
- Any sticky surface exposed at damaged area may be cleaned with mineral oil. Remove mineral oil residue using warm, soapy water. Dry surface completely before applying repair tape
- Measure damaged area and cut repair tape to size, allowing a ¼" (0.64 cm) overlap on all sides
- Carefully remove one half of the repair tape from its brown paper backing
- Carefully apply the exposed clear repair tape to the damaged area while removing the paper backing as necessary
  Any air bubbles trapped between the *repair* tape and pad should be worked out before putting the pad back in
  service

<sup>\*</sup>Bleach is a 5-10% solution of Sodium Hypochlorite

## Warranty Policy and Terms\*\*

## WARRANTY INFORMATION

ACTION Wheelchair Pads and Bed Pads are warranted to be free of defective materials and workmanship at the time when first purchased for use and are serviceable for a period of five years provided the product is not subjected to misuse, negligence, accident or abuse.

Shear Smart<sup>TM</sup> Pads, lap tray pads, ACTION Armrest and Calf Pads, heel and elbow protectors and all other products utilizing ACTION Cube Pad technology are warranted free of defective materials and workmanship at the time when first purchased for use and are serviceable for a period of two years provided the product is not subjected to misuse, negligence accident or abuse.

## **TERMS AND POLICIES:**

- All product returns require prior authorization from Action Products, Inc.
- RMA numbers are provided by calling Customer Service at Action Products, Inc., toll-free 800-228-7763/301-797-1414
- Returns are subject to a 20% restocking fee
- Action Products, Inc. reserves the right to decide if a cushion is repairable
- Action Products, Inc. reserves the right to determine if a product has suffered misuse, negligence or abuse
- Product user accepts full cost of returning product to Action Products, Inc.

## COMPLAINT PROCEDURE:

In case of adverse reaction or injury suspected to have been caused by an Action® product, please report without delay, to your authorized dealer/ distributor or to an authorized Customer Service member at Action Products, Inc. as follows:

# **CONTACT INFORMATION**

Within United States, Canada and outside the European Community:

Action Products, Inc. 954 Sweeney Drive Hagerstown, MD 21740 USA (P) 301-797-1414 or 800-228-7763 (F) 301-733-2073

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# Manufacturer:

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